



686 Medina Road Medina, Ohio 44256

Information and Reservations: 330-239-1271

**Lodge Hours:**

Monday 7:30am- 8PM

Tuesday-Friday 7:30am- 5pm

Saturday 8:30am- 12pm

Sunday 9:00am- 12pm

**Akron Medina Veterinary Hospital & Pet Resort Policies and Procedures**

The following documentation is required for all pets participating in any activity at the Resort, including grooming, boarding, and daycare.

**Canine:**

Rabies Vaccine

Fecal Diagnostic Test- Negative

DHLPP (Includes Leptospirosis)

Proof of Flea Prevention

Bordetella Vaccine

Canine Influenza Vaccine

**Feline:**

Rabies Vaccine

Fecal Diagnostic Test- Negative

FVRCP Vaccine

Proof of Flea Prevention

FELV/FIV Combo Test-Negative

If you are not currently a client of Akron Medina Veterinary Hospital & Pet Resort, you must provide documentation of current vaccinations and required tests. These records must be faxed or emailed for review prior to making a reservation for boarding, grooming, or daycare.

If your pet is not current on the required vaccinations and tests listed above, an appointment may be scheduled at Akron Medina Veterinary Hospital & Pet Resort to obtain them. However, if your pet requires the Bordetella and/or Canine Influenza vaccine or is overdue by one month or more for either of these vaccines, they must be administered at least two weeks prior to boarding, grooming, or daycare.

### **Check-In Procedure:**

Before entering our facility, all dogs must be on a leash, and all cats must be safely secured in carriers.

Please allow **15–20 minutes** to complete the check-in process. During this time, several documents will need to be reviewed and signed. You will also be asked to provide your pet's feeding instructions and select any additional amenities for your pet's stay. This information helps our staff maintain consistency in your pet's daily routine.

### **Personal Belongings:**

We encourage you to bring your pet's favorite blanket, bed, or toys to help ease the transition from home to boarding and provide added comfort.

Please bring your pet's regular food, as maintaining the same diet supports better boarding outcomes. If needed, we do offer a gentle, easily digestible diet. Be sure to provide clear feeding instructions, including portion size and feeding times.

All medications must be brought in their original, labeled prescription containers with clear, legible instructions. We cannot accept medications in unmarked bottles, bags, or pill organizers.

**A daily medication fee applies based on the number of medications administered.**

### **Emergency Medical Treatment:**

If your pet requires medical attention while boarding, grooming, or attending daycare, they will be transported to Akron Medina Veterinary Hospital for treatment. Resort and/or clinic staff will make every effort to contact you; however, if you cannot be reached, you remain responsible for all incurred expenses.

By admitting your pet for services and signing the Resort release, you acknowledge and accept all policies and procedures outlined above. We appreciate your trust in Akron Medina Veterinary Hospital & Pet Resort for your pet's care.